

## **Job description**

We are currently inviting applications for Breakfast Food and Beverage Assistants to join our team in The Ross Hotel. This role offers morning working hours.

## **Hotel Profile**

The Ross is a cool, design-led, family-owned luxury boutique hotel in the heart of Killarney town centre, mere footsteps from the incredible Killarney National Park. The Ross is one of the best boutique hotels Ireland has to offer and it is ingrained in local history and has been part of the Treacy family since 1938. One of the most modern, luxurious and yet historic hotels, offering fantastic Killarney hotel deals all year round, The Ross is home to twenty-nine stylish, cool and comfortable bedrooms, giving guests a wonderful option for their accommodation in Killarney.

## **The Role**

The Food & Beverage assistant will help with the smooth and efficient running of the Restaurant ensuring the guests comfort, satisfaction and requests are catered for in a friendly, helpful, efficient and personalised manner.

## **Main Responsibilities**

- To ensure a warm welcome is given to all guests and that orders are taken and delivered efficiently and in a timely manner.
- To offer menu recommendations upon request.
- To upsell additional products when appropriate.
- To ensure all areas are properly prepared and set-up prior to and after service.
- To ensure a high standard of personal hygiene and grooming.
- To actively participate in any training and personnel exercises designed to improve standards and performance levels.

## **Requirements**

- Previous experience working in a busy restaurant and bar environment.
- Strong customer service skills.
- Effective communication skills.

## **Benefits Include:**

- Pool and Gym Membership at a greatly reduced rate
- Parking
- Meals and tea/coffee provided while on duty in staff canteen
- Opportunity for continuous training and development
- Staff discount on meals in our bar and restaurant
- Discounts on Spa treatments and products
- Monthly reward schemes
- Monthly complementary social calendar
- Ad hoc employee appreciation events

If you would like to join our friendly and talented team, please forward your cv.